

Let's stay safe together!

GENERAL

Health first and POSI Shield initiative certified for prevention and control of infections.

An emergency management team and action plan has been set up.

Hand sanitizers placed at key points for guests and personnel.

Use of mask is highly recommended at all indoor and crowded areas (buffet).

Check-in/out hours amended (check-in 15:00 – check-out 11:00).

ROOM

All spaces are disinfected before arrival and objects (linen, towel, mugs, minibar products) are clean and ready to use.

Every high touch point (door handles, switches, toilet flush, tv control, air-condition panel) is regularly disinfected.

Housekeeping daily service according to the existing cleaning protocols.



RESTAURANT

Self-service with mandatory use of hand sanitizer.

Use of mask is highly recommended in waiting and buffet areas.

SPA

Massage and beauty treatments are provided following the hygiene protocols.

Help us to stay safe together!

Keep the distances (>1.5m)

Regular use of sanitizers

Minimize the use of cash, the use of credit card is recommended.

In case of sickness, notify the Front Desk staff the soonest possible.

If a covid test (PCR/Rapid test) is necessary for your return, it can be performed through a collaborating diagnostic centre at your own expense Sampling will take place at the hotel by a qualified medical associate.