



*Let's stay safe together!
We are ready!
Are you?*

Message from hotel manager

Dear guests,
Keeping up with the latest information regarding the spread of the virus SARS-CoV-2 and COVID-19 disease in the entire world, we would like to assure you that all the necessary measures have been taken by our hotel, with a high sense of responsibility, to protect our guests and employees.
It is our goal and intention to keep all our services on a high-quality level while ensuring your safety.
All of us in Astir Odysseus will be glad to welcome you and make you feel the safest and most relaxing summer experience.

We are ready! Are you?
Eleftherios Parvantonis, Hotel Manager

General



- Health first and Posi Shield initiative certified for the prevention and control of infections



- An emergency management team and action plan has been set up



- All personnel trained in preventive measures and wearing PPE during working hours

- Hand sanitizers placed at key points for guests and personnel

- Instructions and information signs placed in all sections and common areas



- Use of face mask is mandatory in all outdoor and common indoor areas (lobby, reception) and while being served in our buffet



- A rapid test is performed weekly on all employees





Web check-in before arrival / digital check-in upon arrival



Disinfection of all guests' luggage



Check-in/out hours amended (check-in 15:00 - check-out 11:00)



At least 1.5 meters distance between furniture



Elevators use per customer or per room



Our resort app ready to be installed to assure a more contactless experience



All key cards are disinfected



Every high touch point (door handles, sofa, tables, handrails, elevator buttons) is regularly disinfected

Arrival



Stay



- All rooms, mattresses, sofa beds and lounges are disinfected before hotel reopening by qualified external co-operator



- All spaces are disinfected before arrival and objects (linen, towels, mugs, minibar products) are clean and ready to use



- Every high touch point (door handles, switches, toilet flush, tv control, air-condition panel) is regularly disinfected



- Air-condition filters sanitation before every arrival



- All printed material has been removed from rooms

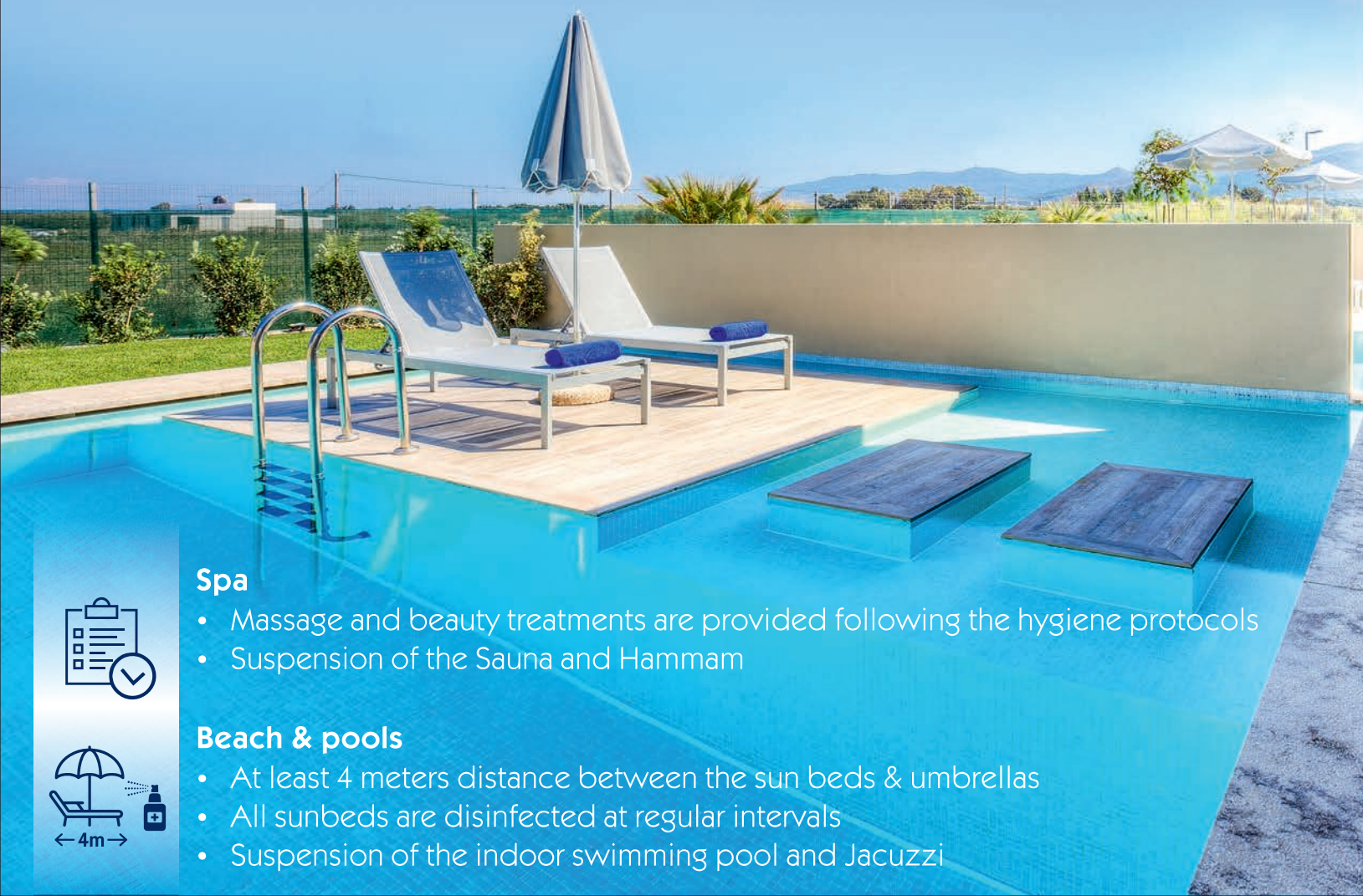


- Blue beach towels are located in every room



- Housekeeping daily service according to the existing cleaning protocols

Relaxation



Spa

- Massage and beauty treatments are provided following the hygiene protocols
- Suspension of the Sauna and Hammam



Beach & pools

- At least 4 meters distance between the sun beds & umbrellas
- All sunbeds are disinfected at regular intervals
- Suspension of the indoor swimming pool and Jacuzzi

Dining



Restaurants-Bars



Restaurant pre-booking suggested

Use of face mask is mandatory in the waiting areas and buffet area

Self-service with mandatory use of hand sanitizer (entrance, exit) and disposable gloves



Changes introduced in order to meet distance keeping requirements

Time slots reservations in our restaurants





Astir Odysseus • Kos
RESORT & SPA
★★★★★
Greece

Recreation

Activities - Animation

- Our mini club operates mainly outdoors
- Open air activities and shows will be provided
- Operation of the gym with a reservation per customer or per room
- Disinfection of all sports equipment and gym area after every use
- Group activities are not allowed



Help us to stay safe together



Keep the distances (>1.5 m)



Regular temperature checking by our personnel



Regular use of sanitizers placed in common areas



Minimize the use of cash, the use of credit card is recommended



Be extremely careful when leaving the hotel and coming back



In case of sickness, notify the Front Desk staff the soonest possible



If a covid test (PCR/Rapid Test) is necessary for your return, it can be performed through a collaborating diagnostic centre at your own expense.
Sampling will take place at the hotel by a qualified medical associate.